#### **Waste Management in the City of Toronto**

Andrius Ragainis
Customer Service & Waste Diversion
Implementation





#### **Agenda**

- Long-Term Waste Management Strategy
- Community Reduce & Reuse Programs
- Love Food Hate Waste Campaign
- Call to action: Reducing Single-Use & Takeaway Items
- 3Rs Ambassador Program



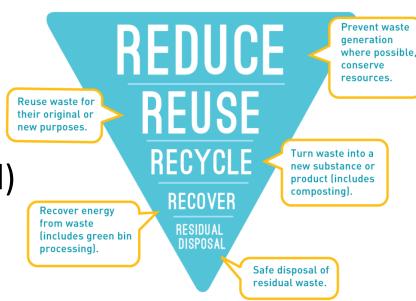
### **Long-Term Waste Management Strategy**





#### **Purpose of the Waste Strategy**

- Limited landfill capacity
- Guide decision making for the next 30 to 50 years
- Incorporate all waste generators (not only residential)
- Develop sustainable utility



## Waste Strategy

Approved by City Council in July 2016

16 Recommendations adopted

Zero Waste Goal

70% Diversion by 2026

3Rs Policy & Program Focus, includes enhanced P&E and enforcement

70% Diversion of waste collected from commercial customers

Mixed Waste Processing w/ Organics Processing

Testing in first 5 years Business case in 2021



# Waste Strategy

Focus on reducing, reusing and recycling/composting waste to promote resource conservation and reduced environmental impacts.



Food waste Reduction Strategy



Textile
Collection
and Re-Use
Strategy



Mobile
Drop-Off
Service



Sharing Library



Swaps and Exchange Events



### **Community Reduce & Reuse Programs**





#### **Community Reduce & Reuse Programs**

- Part of the Long Term Waste Management
   Strategy and Tower Renewal Program implementation
- Based primarily in Neighbourhood Improvement Areas and include multi-residential buildings and community hubs
- Delivered in collaboration with various local agencies and non-profits
- toronto.ca/reduce-reuse



## **Bicycle Repair Hubs**











# Bicycle Repair Hubs – Participation and Diversion











## **Community Composting**







### **Community Composting Training**





## **Sewing Repair Hubs**











# Sewing Repair Hubs – Workshops and Classes

- Basic Sewing Skills
- Advanced Sewing Skills
- Alterations and Repair Café
- Drop-In Sessions
- Sewing Machine Repair







#### **Urban Harvest**











## **Sharing and Reuse Spaces**



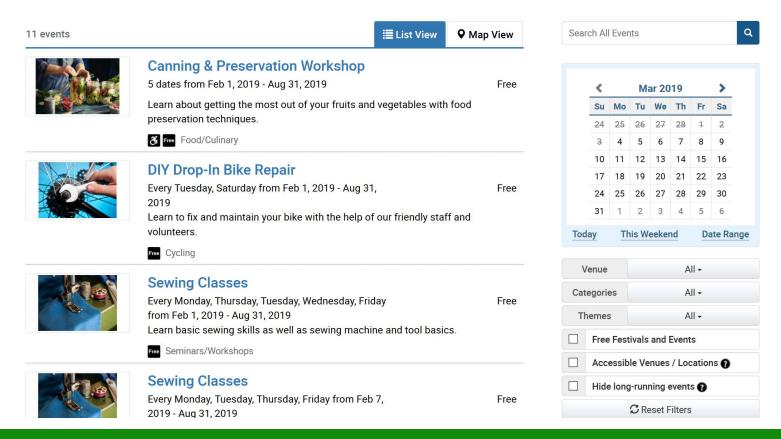


#### **Events Calendar on toronto.ca/reduce-reuse**

#### Events Calendar

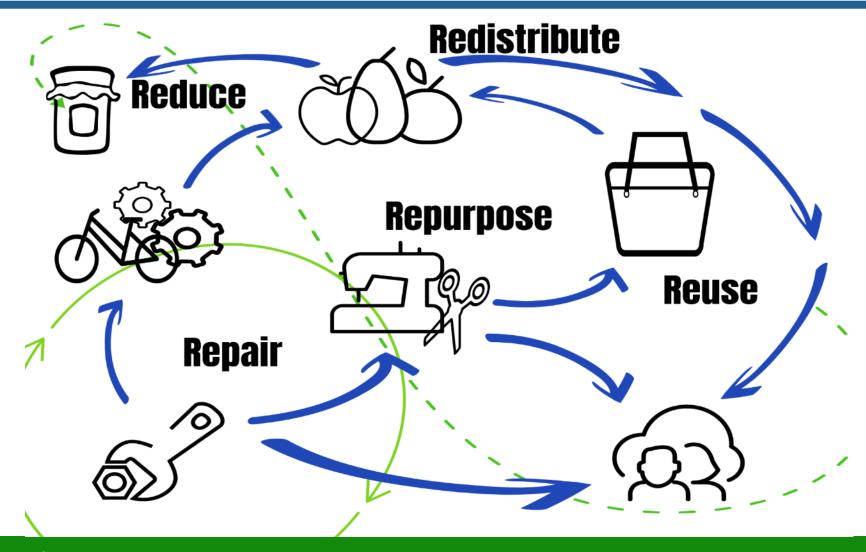
Many items that can be reused are thrown out every day. To help foster a culture of waste reduction, sharing, repairing and reusing, the City is working with local agencies and non-profit organizations to deliver Community Reduce & Reuse Programs.

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#### **Synergies Between Programs**





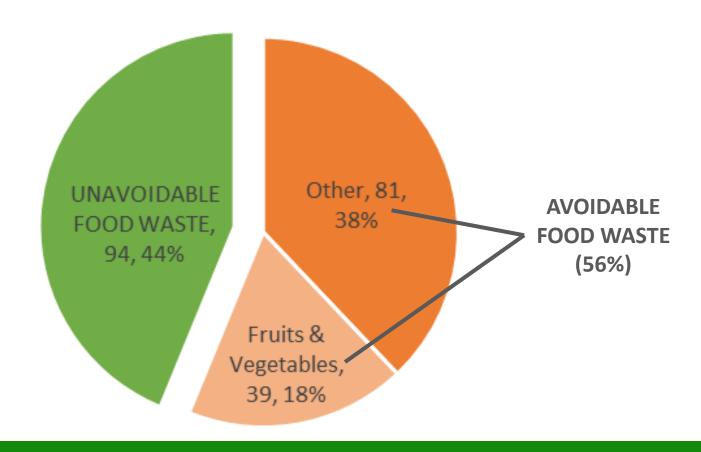
#### **Food Waste Reduction**





#### **Food Waste in Toronto**

Residential Food Waste in Toronto (kg/hhld/yr)





## **Love Food Hate Waste Campaign**

- 3-year (2018-2021)
   partnership with
   National Zero Waste
   Council, other
   government
   organizations and
   retailers
- To enable consumers to learn and practice ways to reduce avoidable food waste







## **Love Food Hate Waste Campaign**

#### WHAT YOU CAN DO

By storing our food so it stays fresh, using up our leftovers and planning our meals better, together we can make a big difference.



PLAN IT OUT

Make a meal plan and shop smart, so you buy just what you need.



USE IT UP

Use more of the food you buy.



KEEP IT FRESH

Store food properly so it stays fresh longer.

lovefoodhatewaste.ca

#LoveFoodHateWaste



#### Reducing Single-Use and Take-away Items-Consultation

• The City is seeking feedback on approaches and timelines to reduce specific single-use and takeaway items in Toronto.

#### A single-use or takeaway item

Any product designed for a single use after which it is disposed of in the garbage, Blue Bin (recycling) or Green Bin (organics). Typically, these products are not designed for durability or reuse. Examples include coffee cups and takeout containers.

This is Phase 2 of the consultation process.



#### Reducing Single-Use and Take-away Items-Consultation

#### 3 Ways to have your say

1. Public Event – City Hall – September 2019

Recorded webcast:

https://www.youtube.com/watch?v=JP6yoDvVJRQ&list=PLp11Yxte HNp25DJbbfEeuY59Z3gPPOtdg&index=2&t=0s

2. Survey: www.toronto.ca/single-use

Online survey open starting on September 25, 2019 – ends Nov 4, 2019



#### Reducing Single-Use and Take-away Items-Consultation

#### 3. Telephone/Web Town Hall

- Thursday, October 10 from 7 8:30 p.m. OR Thursday, October 24 from 1 2:30 p.m.
- Registration needed: <a href="https://vekeo.com/toronto/">https://vekeo.com/toronto/</a>
- The same information will be presented on both dates.
- A Telephone Town Hall is similar to a large conference call with the option to view a short presentation through live streaming.
   Participants are called directly and answer their phones to connect to the session or they can call 1-877-229-8493 ID Code: 117564 on the day of the session.
- To view the Town Hall online, participants will need to register using the link provided above.



#### **3Rs Ambassador Program**

#### How do I become a volunteer?

- •Obtain approval from your facility manager to begin the 3Rs Ambassador Volunteer program
- Fill out an online volunteer application form
- Complete a 15-minute interview
- Sign up for a 3-hour training session

#### The City will:

- Train you in effective communication
- Provide free literature, posters, stickers and promotional items
- Provide assistance with your campaigns, and to deal with any questions about the program

